

As I read the 1115 Draft Waiver Goals, I saw many positive concepts embedded in these goals ("support," "create incentives," "promote efficiency," "enhance ability," "strengthen," "increase flexibility and choice," "positively impact," "enhance access"), yet all of these goals are aimed at the healthcare system at large, never at individual families who are caring in the home for their loved-ones with disabilities. Overlooking families, who comprise the backbone of the community delivery service, is a glaring error. I want to continue to serve as a reminder that families are the state's safety net. We are the first line of defense. We make enormous sacrifices. We need to be incentivized, too. My family has experienced nothing but disincentives over the past 6-9 months, as our home has been twisted into the shape of an institution, instead of being allowed to function as the home that it is. Managed care and payroll changes (EVV) are the two primary causes of this shift. Care should be taken, now, to eliminate these stressors for families -- before we become too threadbare to continue to serve as a safety net. In a very real way, the state has failed in its "Triple Aim." We are not having a better patient experience.

Sent from my iPad